

## HISPANICA DE ELECTRONICA

Royal Decree 1/2007 of 16 November, approving the Revised Text of the General Law on the Defence of Consumers and Users sets a two-year legal guarantee starting from the time of delivery of goods to the consumer by the seller.

In order to exercise this legal guarantee it is absolutely necessary to present documentary proof attesting the date of delivery and / or the purchase of the product, whether the invoice, the purchase receipt, the delivery note or the stamped and dated warranty. Manipulated or falsified documents will not be accepted.

The consumer shall inform the trademark holder of **Hispánica de Electrónica** of the lack of conformity within two months after he/she has knowledge of it. The breach of that period shall not entail loss of the right to compensation, as appropriate.

The legal warranty covers the repair or, if necessary, the replacement of the product as a result of the lack of conformity of it and, if so, it will be free of charge for the consumer, including labour and materials. In any case, warranty repairs must be performed by the trademark holder's technical assistance.

The repair or replacement will suspend the calculation of the legal guarantee period, not giving rise, under no circumstances, to a further two-year warranty from the delivery of the repaired/replaced product.

Also, there shall be no lack of conformity and therefore, the legal guarantee shall not be applied when:

- the lack of conformity corresponds to a discrepancy with the local or national safety regulations of a country different to that in which it was originally designed and produced or, if applicable, intended for sale.
- the product or any of their identification data (serial number, etc.) have been fully or partially opened, assembled, dismantled, processed and / or repaired by people outside the trademark holder's technical assistance.
- the lack of conformity is the result of incorrect installation.
- the lack of conformity is due to the use of accessories, chargers or non-genuine consumables of the product.
- the tamper seal of the casing or battery cells have been broken or there is clear evidence of manipulation in them.
- the damage that occurred in the product is caused by any reason of force majeure or fortuitous event.

**Hispánica de Electrónica** will not be held liable under any circumstances for the loss of any data stored on the product.

This guarantee does not cover the replacement of parts due to wear or breakage mechanisms, gums, casings and / or plastics, as well as aesthetic damages, caused by normal use of the product or battery replacement. Similarly, the warranty does cover neither any damage produced during transport of the product (including but not limited to aesthetic damages, bruises, scratches, stains, dents, etc.) nor any impact that could damage the internal mechanism of the product.